

## Syntax Infrastructure Managed Services

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Information systems technology plays a vital role in your organization, but managing this complexity can be a distraction to your key business objectives. With Syntax Managed Services in place, your IT department can be a powerful tool used to gain a competitive advantage. The highly trained and skilled Syntax Managed Services team can help free up your IT department, allowing you to refocus your resources on more important business initiatives.

Syntax provides organized, proactive managed infrastructure services to clients that require uninterrupted access to their data and software on multiple platforms. By monitoring critical components of your system, Syntax will reduce unplanned downtime and speed up problem resolution, improving the overall availability and performance of your system.

### Infrastructure Managed Services Adoption Rationale

#### DO Focus on applications that help grow your business:

Analytics, CRM, E-Commerce, Mobile Applications, and ERP Functionality are all examples of things your IT team should be focusing on.

#### DON'T Focus on management and maintenance of infrastructure:

Back-ups, Monitoring Alerts, Provisioning, Security Scans, Power, Switches, are all examples of things your IT team should not be focused on.

### Syntax Can help you in many ways:

- Manage your On-Premise Infrastructure remotely
- Manage your Co-Located Infrastructure remotely
- Provide Security & Vulnerability Services
- Manage your Infrastructure in the Syntax
- Enterprise Cloud



This type of Infrastructure support can make a big difference for your organization.



#### BEST OF THE BEST

- Infrastructure Resources
- Deep Experience
- Certified Experts

#### BEST EXPERTS

- Infrastructure
- VMware
- Security
- Database
- Monitoring
- System Architecture

#### BEST PROTECTION

IT Staff Turnover and high cost of Experts is a thing of the past!

**40+**

Years IBM Experience and Partnership

**230+**

Infrastructure Customers

**10+**

Years Providing Infrastructure Managed Services

# SYNTAX

## MANAGED SERVICES



Syntax Managed Services insulates your business from the many challenges associated with building and supporting your Information Systems infrastructure on your own.

### The Top 7 Benefits of Outsourcing with Syntax Infrastructure Managed Services

1. Better control of your organizations IT and labor costs
2. Trained, experienced, qualified, and certified 'team'
3. Your 'team' is free to focus on your core business
4. Enhanced compliance and security
5. A step in moving ahead of your competition
6. Risk mitigation
7. Ability to quickly implement new technology



Let Syntax show you why our customers trust us to manage their Infrastructure and learn what their IT Resources are doing to create Organizational Excellence

### Syntax JD Edwards Offerings

- Cloud for JDE
- High Availability
- Disaster Recovery
- Rapid Recovery
- JDE CNC Managed Services
- JDE Application Managed Services
- Syntax IaaS
- Syntax EnterpriseCare
- Syntax Security & Vulnerability Assessments
- Syntax On-Premise Support Services



**COST EFFECTIVE  
INFRASTRUCTURE  
MANAGEMENT**



**OPTIMAL  
EFFICIENCY OF YOUR  
INFRASTRUCTURE**



**MOVE YOUR  
INFRASTRUCTURE  
TO THE SYNTAX  
ENTERPRISE CLOUD**



Contact your Syntax Account Executive for more information

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