SYNTAX

Freno Avoids Disaster by Moving IT Operations to the Syntax Enterprise Cloud

Challenge

- Improve operations and lower IT infrastructure costs

Syntax Solutions

- Syntax Enterprise Cloud for iSDM
- Remote Managed Services

Benefits

- Reduce Costs
- Disaster Recovery
- Improve Data Backup
- Multi-site Availability
- Minimize Risk

It All Starts with Lower Costs

Freno was successfully running an IBM Power i in house, but they were looking to improve their IT operations and lower costs now that their lease was up for renewal. The operational benefits and cost savings of moving their resources to the cloud were critical advantages to them when evaluating their options.

Managing the Unexpected

With the expert help of the Syntax Cloud services team, Freno's IBM Power i was transferred to the Syntax Enterprise Cloud in no time. In addition to the smooth and cost-effective transition, the cloud had vastly improved the security of their data.

Within months of migrating to the Syntax Enterprise Cloud, Freno faced a difficult roadblock. "A fire started on Oct. 31st in our machine shop and quickly spread to the ceiling and walls, damaging all IT and phone wiring," explains Ms. Faust. "As the fire spread, many workstations, computers and phones were destroyed."

> **"** *When evaluating managing our IT on premise versus moving to Syntax's hosted Enterprise Cloud, the value of the Syntax cloud solution proved to be much more favorable for Freno."*
>
> Linda Faust • Vice President of Finance • Freno

With the previous IT infrastructure on premis, the fire would have had a devastating effect on their business. According to Ms. Faust, "It would have taken several weeks before we'd be able to restore ourselves to a full IT operation. If the IBM Power i had been lost in the fire, the effect would have been devastating. "Moving to the cloud helped them avoid disaster and kept their business running."

Disaster Recovery, in the Cloud

While lowering costs had been the appeal of moving to the cloud, it was Syntax's daily backups and 100% secure system uptime that ultimately proved to have the greatest value.

IT'S EASY TO GET STARTED.
CONTACT US!

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> ## The Syntax Cloud was not only able to save our data, but also kept us running at 100%."
>
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About Syntax

Since 1972, Syntax has been providing comprehensive technology solutions to businesses of all sizes throughout North America with thousands of customers trusting Syntax with their IT services and ERP needs. Today, Syntax is a leader in providing cloud and managed services to businesses across North America. Syntax's cloud offerings, including their best in class Enterprise Cloud for ERP continues to grow and accelerate; a unique offering that safely hosts and manages critical business applications. Syntax partners with global IT leaders such as Oracle, IBM and others.

About Freno

For over 55 years, Freno has been a leading retailer of automotive parts and repairs for heavy trucks, across the province of Quebec.

"The IBM Power i data was fully protected because of the adoption of the Syntax Cloud," says Ms. Faust. "Using the Syntax Cloud is certainly an excellent tool for a company to reduce their exposure to different types of risks related to their IT infrastructure."

Whether it's faulty backups, power outages, major technical failure or fire, IT disasters can have major and often unsalvageable setbacks. With the risk mitigation advantages of migrating to the Syntax Cloud, Disaster Recovery doesn't have to be a concern.