

GF Central Plastics Migrates Seamlessly to Syntax's Oracle ERP Cloud



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Customer Profile

GF Central Plastics

- Corporate HQ: Shawnee, Oklahoma
- Industry: Manufacturing
- www.centralplastics.com

Technology Footprint

- Oracle Linux 5.8
- Oracle Database 11g
- Oracle E-Business Suite R12.1

Syntax Solutions

- Syntax Enterprise Cloud for Oracle EBS
- Remote Managed Services

Several factors drove GF Central Plastics search for a new Oracle hosting provider. They needed a responsive partner who would monitor and tune their environment proactively while interacting with them directly, rather than through a faceless ticketing system. GF Central Plastics also needed to perform their migration seamlessly and quickly.

GF Central Plastics chose Syntax, who delivered on all fronts.

Before engaging with Syntax, GF Central Plastics had estimated that the minimum migration downtime window would be between 48-72 hours. Syntax suggested a much more aggressive timeframe and then succeeded in exceeding expectations.

When the migration environment was made available to them, GF Central Plastics' IT team expected to spend the entire weekend at the office. However, most of the staff was home by Saturday evening and their Oracle environment had been successfully migrated and tested by Monday morning. All told, the migration, validation, and testing phases were completed within 30 hours.

“*Syntax's entire team has impressed me. They outlined an aggressive Oracle migration plan, which I sold to my executives, and Syntax exceeded expectations. Throughout the migration, it was nice to simply pick up the phone and call whomever I needed. Syntax has dedicated itself to being 'Oracle EBS hosting geeks' and I can say they do it better than anyone else.”*

Mark Maley • Senior Business Process Analyst • GF Central Plastics



IT'S EASY TO GET STARTED.
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GF Central Plastics already is benefiting from Syntax's Maximum Performance Architecture, as run times for key business reports have dropped by 50+%. For example, Change Orders used to run for 30 minutes, now they run in 6 to 8 minutes. Before migrating, logging into Oracle often meant staring at an hourglass more often than not during the first half hour. Now, users log in instantly and can navigate freely through the application. GF Central Plastics looks forward to further productivity gains as Syntax fine-tunes its environment.

Accomplishments

- Executed key ERP processes more efficiently
- Secured a responsive ERP Cloud and Support provider
- Migrated Oracle rapidly and seamlessly