

Ledcor Group of Companies Supports Diversified Construction Company with Single Enterprise System

Oracle Customer Snapshot



Customer Profile

Ledcor Group of Companies

- Vancouver, British Columbia, Canada
 - Industry: Engineering & Construction
 - Employees: 4,200
- www.ledcor.com

Oracle Products & Services

- JD Edwards EnterpriseOne Financials
- Service Management
- Human Resources
- Tools & Technology
- Oracle User Productivity Kit

Oracle Partner

- Syntax

Employee-owned with a broad portfolio, the Ledcor Group of Companies was founded in 1947 with roots firmly planted in the “oil patch”. Over the years, Ledcor has grown to become a conglomerate, managing a diversified portfolio of construction projects across many industries throughout North America.

Challenges

- Support a growing, diversified construction company with 6,500 business units and projects—including 400 sub-companies—managing projects in numerous industries
- Improve the scalability and performance of enterprise systems, and increase financial controls and efficiency
- Ensure the back-office systems run smoothly and reliably to enable users to focus on construction projects

“*Our Oracle JD Edwards EnterpriseOne upgrade was the most successful project Ledcor has taken on in the past five years. It was on time and on budget, and it has helped us further streamline business processes to support our growth. Ledcor also continues to realize the benefits of a single global instance, which ensures consistency and improves efficiency across the diverse business units.”*

Marco Del Monte • Director of Enterprise Applications •
The Ledcor Group of Companies



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Solution

- Upgraded the company's single instance of Oracle's JD Edwards EnterpriseOne to improve business process efficiency and ensure the scalability and security of the vital applications
- Worked with Oracle Partner Syntax Systems to complete the project on time and on budget, successfully migrating 900 users and 1,400 business processes and then scaling the system to 2,000 users with the addition of self-service features
- Provided a Web interface, giving users more flexible access to key data, such as time and labor and job costing figures, which is especially important for employees working onsite
- Ensured high user uptake by creating user-friendly training materials with Oracle User Productivity Kit, as well as documenting process changes for long term consistency
- Deployed JD Edwards EnterpriseOne Service Management to more efficiently manage customer processes, such as notifying customers of changes to service orders
- Leveraged JD Edwards EnterpriseOne Tools & Technology, strengthening solutions to meet construction industry-specific needs, such as the ability to track data required for self-bonding for subcontractor insurance, or for safety incident monitoring
- Doubled system response times following the application upgrade and a hardware migration, and reduced system upgrade downtime to just a few minutes, instead of several hours

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