

Honeywell-Intelligrated's Aggressive Growth Enabled by Syntax Partnership



Hosted since 2003

Customer Profile

Intelligrated

- Corporate HQ: Mason, Ohio
 - Industry: Supply Chain and Manufacturing
 - Number of Employees: 2,600
- www.intelligrated.com

Technology Footprint

- Oracle E-Business Suite R12
- Oracle Configurator R12
- Oracle SOA 12c
- Oracle iStore
- EMC Flash Storage

Syntax Solutions

- Syntax Enterprise Cloud for EBS
- Remote Managed Services

In 2003, Honeywell-Intelligrated was a small engineer-to-order manufacturing company evaluating Oracle Cloud vendors that could handle its anticipated aggressive growth. Honeywell-Intelligrated switched to Syntax based on its stable, high performance Oracle environment that could be scaled up as needed.

Honeywell-Intelligrated, which has achieved 3,529% growth since 2003, has had Syntax by its side all the way. During this time, Honeywell-Intelligrated's end-user base expanded to over 2,500 Oracle users, and Syntax has scaled Honeywell-Intelligrated's Oracle systems seamlessly throughout this expansion.

“*We've been extremely pleased with the level of service Syntax has provided over the past 10 years. The robust infrastructure, paired with outstanding reliability and performance, allows us to meet or exceed customer commitments and expectations. At the end of the day, my key measure is reliability and uptime. We do not go down, we do not have outages. That's worth... You can't put a price on that. When contract renewal time arrived, without question we absolutely wanted to continue the relationship.”*

Steve Crone • CIO • Honeywell-Intelligrated



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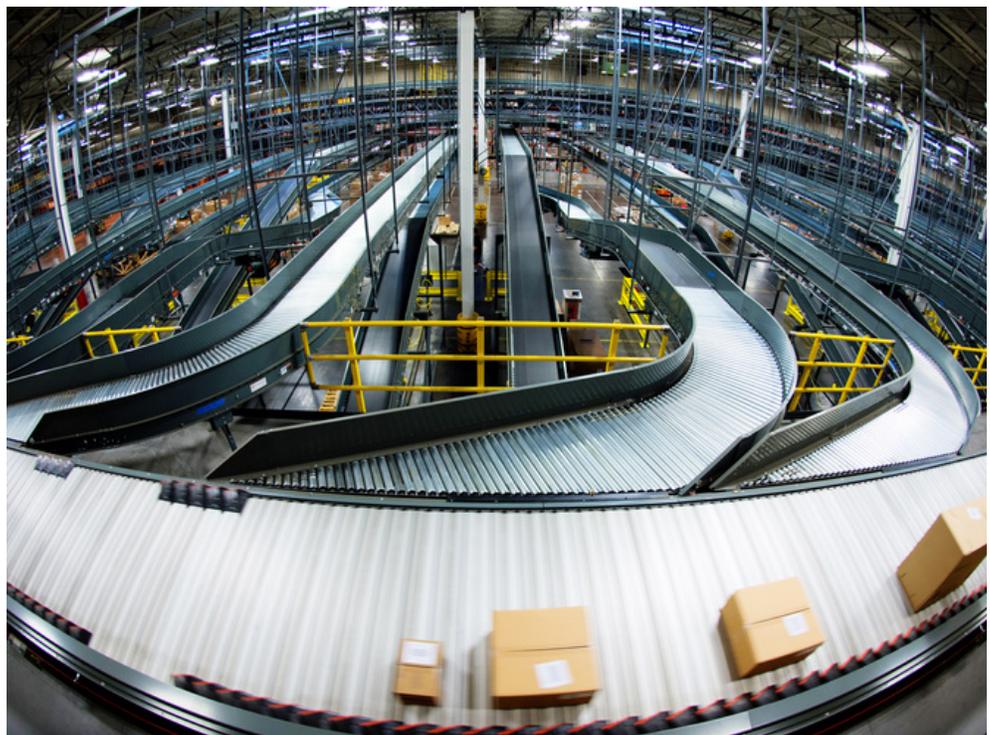
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One of the keys to Syntax's ability to provide continuous uptime has been its proactive, proprietary monitoring systems, which allow it to predict, diagnose, and resolve emerging issues before they become serious.

Consistent with its client-centric focus, Syntax's proactive services deployment of EMC Flash storage drives dramatically reduced Oracle MRP and DBI run times and reorganization of database table space reduced 3TBs from Intelligrated's storage costs.

Accomplishments

- Scaled IT infrastructure to support aggressive growth
- Optimized Oracle MRP's technical architecture to cut storage costs
- Kept its Oracle systems stable and online
- Established long term relationship with responsive Hosting and Managed Services provider



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