# SYNTAX

# Automotive Component Maker Upgrades to Oracle R12 On-time and On-budget at US and Mexican Subsidaries with Syntax

**Partners Since 2016**

## Customer Profile

**Automotive Component Manufacturer**

- Corporate HQ: Midwestern United States
- Industry: Manufacturing

## Technology Footprint

- Oracle E-Business Suite R12
- Oracle General Ledger
- Oracle Account Payables
- Oracle Account Receivables
- Oracle Cash Management
- Oracle Fixed Assets
- Oracle Purchasing
- Oracle Order Management
- Oracle Bills of Material
- Oracle Advanced Supply Chain Planning

## Syntax Solutions

- Syntax EBS Consulting

In the spring of 2015 an Automotive Component Manufacturer sought support for its Oracle E-Business Suite R12 upgrade as the de-support deadline for Oracle 11.5.10 approached.

After exhaustive due diligence, the company selected Syntax because: (1) The company was already using Syntax's EnterpriseCare® ERP monitoring solution to gain unprecedented transparency into its environment, (2) Syntax also had migrated the company from Solaris to Linux-based servers, and (3) the senior expertise of Syntax's bilingual consulting team convinced the company that Syntax could deliver an on-time, on-budget R12 upgrade at its US and Mexican operations.

Syntax deployed a five-person on-shore consulting team to coordinate on-site activities between the company's US and Mexican offices, while an off-shore Oracle Apps DBA and CEMLI remediation team supported their efforts remotely. Throughout the process, Syntax's consultants worked in-hand with the company's super-users and stakeholders, building a cohesiveness that ensured Syntax became intimately familiar with their requirements.

This familiarity allowed Syntax to design and conduct robust, end-to-end testing of the company's systems, allowing Syntax to condense the downtime window needed during cutover, thus enabling the Automotive Component Manufacturer to Go Live hours earlier than expected.

**IT'S EASY TO GET STARTED.**
## CONTACT US!

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Most importantly, after Go-Live, it was business-as-usual at the Automotive Component Manufacturer, as critical functionalities such as EDI continued to process transaction volumes as normal.

### Streamlining and Standardizing Processes Thanks to Oracle R12

Beyond completing its Oracle R12 upgrade on-time and on-budget, the company now enjoys several concrete business benefits delivered by R12's enhanced functionality. The Automotive Component Manufacturer has standardized and streamlined its month-end closing process, replaced costly customizations in its Accounts Payable, and standardized material transaction process flows at both its US and Mexican operations.

## Accomplishments

• Maintain full support via Oracle R12 upgrade

• Retire costly Accounts Payable customizations

• Standardize material transaction flows at both US and Mexican locations

• Complete on-time, on-budget multinational upgrade