

March 26, 2020

Together, we continue to face an unprecedented situation that is evolving rapidly. We continue to proactively assess circumstances and are committed to communicating the most up-to-date information as it becomes available. Our thoughts go out to those who have been impacted by the COVID-19 virus, either directly or indirectly, and our appreciation goes out to those on the front lines of the pandemic.

Syntax's operations and services remain robust through the implementation of our business continuity plan. We are committed to supporting you, our valued customer. We continue to secure and monitor all facilities housing business critical functions, and we are taking the necessary actions to ensure our team continues to operate at the highest levels of safety and performance.

We know that the services you have entrusted Syntax to provide are mission critical to your organization, and we are working rigorously to ensure they remain uninterrupted. As you navigate these uncertain times, we realize there may be challenges. Our team stands ready to help explore these obstacles and provide solutions. Please feel free to lean on Syntax during this time, and reach out to your contacts for additional support.

We've created a dedicated [COVID-19 page](#) on our [website](#) which will serve as our central point of communication. Please visit it frequently to access the latest news from Syntax, as well as information archives.

While all our businesses are in uncharted territory, our relentless commitment to your success is stronger than ever. Our company was founded on core values – integrity, quality, simplicity, generosity, accountability – and our values are unwavering and continue to guide everything we do. We have an amazing team here to support you and look forward to our continued partnership along this journey.

Christian Primeau
Global CEO
Syntax