

Managed Client VPN and Managed Desktop-as-a-Service

Supporting a Remote Workforce

We extend our heartfelt sympathy to those impacted by COVID-19, and sincere gratitude to those on the front lines who are battling this unprecedented circumstance. While we can't put toilet paper on shelves or retrofit manufacturing lines to produce hand sanitizer, we can bridge the gap which many organizations are facing as they pivot to support a virtual workforce.

As companies shift employees to work from home, new technology challenges are emerging. From lack of VPN licenses and infrastructure, to a shortage of laptops for employees to work remotely, organizations are faced with new challenges in a rapidly changing landscape. This is being compounded by the need to safeguard confidential company information while employees utilize remote workspaces.

Syntax is offering **complimentary setup, configuration, and support** of the following technologies for the next three months to help fill this technology void:

Managed Client VPN

Managed Client VPN solution leveraging AWS VPN Endpoints so your remote employees can connect to your network using their laptops.

Managed Desktop-as-a-Service

Managed and secure Desktop-as-a-Service (DaaS) solution leverages AWS Workspaces so your employees can connect from their home computers or untrusted locations.

A Dedicated AWS Account

Syntax will provision **free of charge** a newly dedicated AWS account for you and will integrate that account with your existing network via a dedicated Point to Point VPN. Syntax will also provision:

- ▶ Active Directory connector on AWS (pointing to your existing AD Domain Controllers) to be used by authentication
- ▶ AWS VPN Endpoints integrated with your AD (you manage who has access) so your employees can connect remotely to your network
- ▶ AWS Workspaces for your employees to connect to a desktop in the cloud

Once the setup is complete, Syntax will provide you with a link to download the AWS VPN Client and the VPN Configuration file so you can distribute it to your employees. If you would like to use AWS Workspaces, you will need to provide a complete list of users for setup.

Syntax is waiving all the setup fees as well as the managed service fees for these services for 3 months, however, companies will be required to pay for actual AWS infrastructure costs, which are on a consumption basis. You will only pay for what you use and if needed, we can help you estimate your invoices.

