

April 30, 2020

As the COVID-19 pandemic evolves, we are surrounded by contrasting messages and plans on how the economy will slowly be reopened. Syntax continues to track these strategies by state and county, while treating the health and safety of its customers and personnel as its top priority.

In March, we successfully implemented a Work from Home (WFH) policy for all non-critical personnel. By taking these proactive measures, we have eliminated unnecessary contact with large groups and potential exposure. Our workforce has not been impacted by the virus, allowing us to ensure the continuity in the delivery of our services, relying on our teams to work remotely while delivering the highest quality of support to our customers.

Because this model has been effective, we are well positioned to avoid an aggressive approach to fully reopening our offices. We will continue to institute our WFH policy while remaining committed to supporting you and your company through these challenging times. Our team is proactively developing a “Safe Return to Office” plan to have in place when we are ready to make this transition.

In the midst of the unusual, we are operating business as usual and supporting our customers without disruptions or dips in our productivity. As a reminder, the latest news from Syntax can be found on our dedicated [COVID-19 page](#) which is our central point of communication.

We appreciate your continued partnership.

Christian Primeau

Global CEO

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