

May 21, 2020

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Over two months ago, we first communicated to you the precautionary measures Syntax was implementing to protect our personnel and customers during the pandemic, along with our business continuity plans. Because of these measures, we have successfully been able to ensure the continuity in the delivery of our services, relying on our teams to work remotely while delivering the highest quality of support to our customers.

Despite confinement measures being lifted in some areas, we are asking all of our employees to continue to work from home. We continue to evaluate a “Safe Return to Office” plan, but have no timeline to formally make this transition. Our employees will have the option to work remotely through the end of December 2020, assuming their job requirements permit.

We are operating business as usual and continue to support our customers without disruptions or dips in our productivity. Our Data Centers continue to be operational, with controlled access and ongoing sanitization procedures in place. As a reminder, the latest news from Syntax can be found on our dedicated [COVID-19 page](#) which is our central point of communication.

Stay safe and take care.

**Christian Primeau**

*Global CEO*

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