

Availity win wire

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Customer As the nation's largest real-time health information network, Availity provides mission-critical connectivity and develops intelligent, automated, and interoperable solutions that foster collaboration and deliver shared value across the healthcare ecosystem through omni-channel connectivity.

Industry Healthcare and Life Sciences

Use case Application Disaster Recovery – Backing up all critical applications that run in Availity's multiple data centers.

Cloud services OCVS Oracle Exadata Cloud Service



Buyer title Chief Information Security Officer & Chief Technology Officer

Deal size \$ 1M ARR

Win quarter Q1 FY'25

Team	<ul style="list-style-type: none"> • Oracle PM: Angie Mills • Oracle Mgr: Jeff Holmseth • Oracle CPR: Brianna Pilewicz 	<ul style="list-style-type: none"> • Syntax AE: Tyler Reed • Syntax PM: Violeta Albrecht • Syntax Solution Architect: Mike Rulf • Syntax VP: Rich Bradley
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Key partner takeaways

- Availity runs their business applications in an on-premise data center with disaster recovery services being delivered through Equinox.
- Due to the sensitivity of their most critical business applications, Availity turned to Syntax to provide additional disaster recovery services to provide further protection against a ransomware attack.
- Availity is currently an established Azure and AWS shop, however Syntax positioned OCI as the cloud of choice given their robust VMWare and Exadata requirements.
- Customer requires a highly secured cloud infrastructure landing zone with strict auditing controls that included additional Syntax Managed Security Services.
- Syntax was chosen for the combination of deep Oracle Cloud, Exadata and VMWare expertise, as well as establishment of trust with Availity's senior leadership.
- Syntax was able to commit and will deliver project in under 60 days.
- Sales Cycle: 60 days